



Turn me over for locations!

Guide to Care

Do you know where to go when symptoms appear?

1. Primary Care - Call your provider first

If you have a regular provider or doctor that you see when you are sick or for wellness visits, you should always call them first, unless you have lifethreatening or emergency needs.

2. Northern Express Care - Walk-in care for minor illness or injury

A convenient health care option for your needs if you don't have a primary care provider or they are not available.

Walk-in services for minor illness or injury include:

- sprains & strains
- bumps & bruises
- minor cuts
- cold & flu
- sore throat
- stomach issues

- ear infection
- mild fever
- minor skin irritation/rash
- urinary tract infection
- pink eve
- vaccinations (COVID, flu, and others)

3. Emergency Department - For life-threatening illness or injury

Emergency Department use is for critical illness or injury that needs immediate attention*, including:

- broken bones
- open wounds
- severe and sudden stomach pain
- severe allergic reaction
- high fever (103°F or above) or with concerning symptoms
- chest pain

- trouble breathing
- stroke symptoms (numbness, paralysis, slurred speech, etc.)
- severe burn or bleeding
- crushing intense headache
- serious eye or head injury

*wait times will depend on the severity of your illness or injury

When in doubt, call 9-1-1 for immediate medical emergencies.

NVRH Emergency Department | 24 hours a day | 802-748-8141

Healthcare Service Locations

Primary Care

Don't have a primary care provider? We can help you!

Northeastern Vermont Regional Hospital Community Connections Program 802-748-7526

Northern Counties Health Care Community Resource Coordinators 802-748-9405 ext. 1506



St. Johnsbury Pediatrics 802-748-5131

Kingdom Internal Medicine 802-748-7500

Corner Medical 802-748-9501



nchcvt.org

Concord Health Center 802-695-2512 **Danville Health Center** 802-684-2275 Hardwick Area Health Ctr. Community Health Ctr. 802-472-3300

Island Pond Health & Dental Ctr. 802-723-4300 St. Johnsbury 802-748-5041

Walk-in Care



NorthernExpressCare.org

Lyndonville

195 Industrial Pkwy. M-F 9am-7:30pm Sat. 9am-2:00pm 802-748-9501

St. Johnsbury 457 Railroad Street, Suite 2 M-F 9am-7:30pm Sat. 9am-3:00pm 802-633-6351

Newport

137 Main St. M-F 9am-7:30pm Sat. 9am-3:00pm 802-995-2412

Notes:

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